

# Cookie policy

## What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology. Personal data is transmitted to 'adequate countries' only under GDPR.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org)

## How do we use cookies?

Adroit Utilities use cookies in a range of ways to improve your experience on our website:

- Understanding how you use our website, including your language preferences
- Collecting information for marketing

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Necessary** – Adroit Utilities use these cookies to help make the website usable by enabling basic functions like site navigation. The website cannot function properly without these cookies. A mix of first-party and third-party cookies are used.
- **Preferences** – Adroit Utilities use these cookies to remember information that changes the way that the website looks, for example, your preferred language.
- **Statistics** – Adroit Utilities use these cookies to establish how a visitor may be using their website. They are used to collect data on a person’s visit to a website, including which pages have been read, what devices are being used and information on marketing channels.
- **Marketing** – Adroit Utilities use these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Adroit Utilities sometimes shares some limited aspects of this data with third parties for advertising purposes. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Adroit Utilities Ltd, 3 Cedar Court, Halesfield 17, Telford TF7 4PF			
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**Cookies list:**

Cookie Name	Purpose	Duration	Cookie Type
XSRF-TOKEN	<i>Used for security reasons</i>	Session	Essential
hs	<i>Used for security reasons</i>	Session	Essential
svSession	<i>Used in connection with user login</i>	12 months	Essential
SSR-caching	<i>Used to indicate the system from which the site was rendered</i>	1 minute	Essential
_wixCIDX	<i>Used for system monitoring/debugging</i>	3 months	Essential
_wix_browser_sess	<i>Used for system monitoring/debugging</i>	session	Essential
consent-policy	<i>Used for cookie banner parameters</i>	12 months	Essential
smSession	<i>Used to identify logged in site members</i>	Session	Essential
TS*	<i>Used for security and anti-fraud reasons</i>	Session	Essential
bSession	<i>Used for system effectiveness measurement</i>	30 minutes	Essential
fedops.logger.X	<i>Used for stability/effectiveness measurement</i>	12 months	Essential
wixLanguage	<i>Used on multilingual websites to save user language preference</i>	12 months	Functional

This policy is endorsed by Senior management and signed on behalf of Adroit Utilities by

Name: Terence Gormley

Signature: *T Gormley*

Position: Director

Date: February 2025

Review Date: February 2026